



National Computer Board



CERT-MU

## CERT-MU Security Alert

### COVID-19 Lockdown: Beware of Phone Scams

Issue Date: 09 April 2020

#### Description

Fraudsters and scammers are taking advantage of the Lockdown situation and trick people into handing over personal information including financial details. Scammers are calling mobile users on Viber and WhatsApp and posing as employees of a particular financial institution and asking them about banking details such as Bank Account Number, Credit Card Details, PIN Code, whether they are using mobile banking applications, amongst others.

We also wish to bring into your attention that mobile users may see the logo of a particular bank appearing on the mobile screen when they receive the call. Users may think that it is the bank which is calling.

CERT-MU wishes to inform its constituents that these calls are scams and attempts to steal money. It is advised to ignore these calls.

#### Report Cyber Incidents

Let us unite together for a Safe Mauritian cyberspace during this crisis situation.

Report cyber security incident on the **Mauritian Cybercrime Online Reporting System (MAUCORS - <http://maucors.govmu.org>)**

#### Contact Information

Computer Emergency Response Team of Mauritius (CERT-MU)

National Computer Board

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